

JEFFREY J. ALFANO

Curriculum Vitae
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EDUCATION

Degrees:

- M.B.A., Saint Xavier University, December 2009
- M.S., Governors State University, December 2005, Management Information Systems
- B.S., Illinois State University, August 1993, Business Administration

Certifications:

- CompTIA A+
- Microsoft Certified Professional

TEACHING EXPERIENCE

Governors State University

University Lecturer (AY 2006/2007, AY 2012/2013 to Current)

Adjunct Instructor (2007 through 2011)

Courses Taught:

- MIS 2101 Basics of Information Technology (Undergraduate)
- MIS 3101 Management Information Systems (Undergraduate)
- MIS 4001 Special Topics in MIS: Mobile Application Development
- MIS 4001 Special Topics in MIS: Advanced Microsoft Office
- MIS 7101 Information Systems and Technology (Graduate)
- MIS 7601 IT Infrastructure (Graduate)
- MIS 7700 ERP Systems (Graduate)
- MIS 8701 Independent Study (Graduate)
- MIS 440 Telecommunications and Distributed Data Systems (Undergraduate)
- MIS 610 Information Systems for Managers (Graduate)
- MIS 840 Distributed and Network Systems (Graduate)
- MIS 847 Wireless Networking (Graduate)
- MIS 860 Strategies in Internet Commerce (Graduate)

Course Development Participation:

- MIS 7700 ERP Systems (Graduate)
- In Development - Advanced Business Processes - Undergraduate

Course Leader

- MIS 2101 Basics of Information Technology (Undergraduate)
- MIS 7650 Managing Information in the Public Sector (On-Line Graduate)

University of Illinois at Chicago

Teaching Assistant (AY 2011/2012)

Course Assisted: IDS 200 Introduction to Management Information Systems (Undergraduate)

RESEARCH EXPERIENCE

Research Assistant, University of Illinois at Chicago (8/2010 to 12/2010)

TEACHING INTERESTS

Enterprise Systems, Database Theory and Design, Networking

RESEARCH INTERESTS

Information Systems Education, Entrepreneurship use of Information Technology, Small Business use of Information Systems

SERVICE

Governors State University

- Member, College of Business Assessment Committee (AY 2016/2017, AY 2017/2018, AY 2018/2019)
- Member, Search Committee for College of Business Accounting faculty (AY 2017/2018)
- Member, College of Business Curriculum Committee (AY 2015/2016)
- Member, College of Business and Public Administration Curriculum Committee (AY 2012/2013, AY 2013/2014, AY 2014/2015)
- Member, College of Business Strategic Plan Taskforce (AY 2015/2016)
- Member, Search Committee for Public Administration faculty (AY 2013/2014)
- Member, Search Committee for Public Administration faculty (AY 2012/2013)
- Member, Search Committee for Dean of the College of Business and Public Administration (AY 2007/2008)
- Member, Search Committee for College of Business and Public Administration MIS faculty (AY 2006/2007)

PROFESSIONAL DEVELOPMENT

Conferences

- SAP Academic Conference Americas 2015 (Tempe, Arizona. April 2015)
- SAP Academic Conference Americas 2013 (Milwaukee, Wisconsin. February 2013)

Professional Seminars/Workshops

- ERPsim Lab 7th Annual User Group - Level 2 Training & Certification (HEC Montreal, June 2018)
- SAP University Alliances Faculty Workshop: SAP ERP Configuration Using Global Bike, Inc. (UW Milwaukee, July 2017)
- SAP University Alliances Faculty Workshop: Practical Analytics (UW Milwaukee, July 2016)
- SAP University Alliances Faculty Workshop: HANA Application Development (UW Milwaukee, July 2015)
- SAP University Alliances Faculty Workshop: ERP Simulation Game - Level 1 (Sam Houston State University, January 2015)

- SAP University Alliances Faculty Workshop: Cloud Solutions (UW Milwaukee, July 2014)
- SAP University Alliances Faculty Workshop: Mobile Application Programming (UW Milwaukee, July 2013)
- SAP University Alliances Faculty Workshop: SAP ERP Configuration Using Global Bike, Inc. (Sam Houston State University, January 2013)
- SAP University Alliances Faculty Workshop: Introduction to SAP ERP and SAP University Alliances (UW Milwaukee, July 2012)
- MCSE Server 2003 Training (Moraine Valley Community College, Spring 2003)

NON-TEACHING PRIOR EMPLOYMENT HISTORY

- IT Manager/Administrative Coordinator, Governors State University College of Business and Public Administration, University Park, IL (5/2007 to 1/2009)
- Graduate Assistant - Academic Advising Department in College of Business and Public Administration of Governors State University, University Park, IL (5/2004 to 12/2005)
- Senior Technician, Help Desk - Mi-Jack Products, Inc., Hazel Crest, IL (7/2001 to 4/2004)
- Help Desk Technician - Four Star Tool, Inc., Rolling Meadows, IL (1/2001 to 4/2001)
- Vice-President of Operations - Skipper Marine Electronics, Mundelein, IL (8/1997 to 10/2000)
- Sales Consultant - CATS, Arlington Heights, IL (1/1997 to 7/1997)
- Sales Consultant - Skipper Marine Electronics, Northbrook, IL (2/1994 to 12/1996)